



This course is intended for care workers across the Care Sector. It will provide staff with the knowledge and skills to deliver an exemplar service that is mindful of diversity and inclusion and embraces person centred care.

Course Benefits

'Diversity in the Care Sector' provides the learner with a concise introduction to the benefits of diversity across care provision. It focuses on diversity within the Care Quality Commission (CQC) framework and is intended to ensure that delegates are mindful of the delivery of a service that is inclusive and is person centred in its delivery. This course highlights inclusivity, dignity and respect in care provision.

The training course analyses care provision through the lens of values, behaviours, attitudes, conscious and unconscious bias and enables the learner to develop strategies for embedding diversity into provision around protected characteristics and a range of cultures.

Training outcomes

The '**Diversity in the Care Sector**' training course will help delegates to:

- Understand why diversity is invaluable in the caring context.
- Understand the concept of 'Dignity in Care' and to promote diversity and inclusion.
- Implement ways of working that support service that delivers individualised care.
- Embed inclusive strategies into work styles.

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Learning Objectives:

- To raise awareness of the nine protected characteristics within the Equality Act 2010
- To gain a practical understanding of diversity issues as they impact service delivery and individualised care.
- To discuss a range of tangible actions for embedding diversity into service provision.
- To gain understanding of step that can be taken to promote inclusive care.
- To develop understanding of how bias affects care provision.
- To raise awareness of the benefits of providing a service, which is inclusive and take account of diverse cultural, social and other needs.

Who should take this course:

- This training is appropriate for new starter inductions or as a diversity refresher course.

Location

- This course is offered as an in-house training option

Duration - One day

Cost

- A full day course for up to 15 delegates is priced at £995.
- The course is run as a 1-day workshop. Delivery is through a mixture of methods and involves delegates in group exercises and discussions. Training is practical and interactive.

Important information

Cost: £995 for a full day for groups of up to 15 delegates*.

- A half day session (up to 3 hours) can be designed for £525.
- We can provide two separate half day sessions in a full day for the full day rate
- Travel, subsistence and any accommodation costs are not included in the cost and are charged in addition to course rate.

* Where delegate numbers exceed 15, we charge an additional fee of £45 per delegate.

Kenroi Consulting Ltd delivers diversity training solutions across a wide range of industries. We support organisations across the public and private sector to develop diversity through training, strategy and consultancy solutions across the UK

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